



## Important medical device information for Philips sleep and respiratory care devices

Dear Mayo Clinic Patient:

Thank you for choosing Mayo Clinic as your destination for sleep medicine and respiratory care. Your safety is our top priority. That's why we're writing to share new information regarding your sleep and respiratory care products.

The manufacturer of your device, Philips/Respironics, issued a [recall](#) on June 14 for specific continuous positive airway pressure (CPAP) and bilevel positive airway pressure (BiLevel PAP) devices, and mechanical ventilators. These devices are used by patients with sleep breathing disorders, such as sleep apnea, or those who need chronic noninvasive respiratory ventilatory support.

Philips recalled these devices due to concerns that patients could be exposed to dangerous particles and chemical emissions from the foam material used inside certain Philips devices.

The Mayo Clinic Sleep Medicine Specialty Council, along with Mayo Clinic Patient Safety and Risk Management, and other sleep medicine specialists, have developed Mayo Clinic's approach to assisting you and your care team with this safety recall.

### See if your device is affected by this recall

Check to see if you use one of these positive airway pressure devices:

#### Continuous Positive Airway Pressure and Bilevel Positive Airway Pressure Devices

Continuous Ventilator,  
Non-Life-Supporting



DreamStation  
ASV



DreamStation  
ST, AVAPS



SystemOne  
ASV4



C Series  
ASV, S/T, AVAPS

## Mechanical Ventilators

<b>Continuous Ventilator</b>	 <p>Trilogy 100 Ventilator</p>  <p>Trilogy 200 Ventilator</p>  <p>Garbin Plus, Aeris, LifeVent Ventilator</p>
<b>Continuous Ventilator, Non-Life-Supporting</b>	 <p>DreamStation ASV</p>  <p>DreamStation ST, AVAPS</p>  <p>SystemOne ASV4</p>  <p>C Series ASV, S/T, AVAPS</p>
<b>Continuous Ventilator, Non-Life-Supporting</b>	 <p>A-Series BiPAP A40 (not marketed in US)</p>  <p>A-Series BiPAP A30 (not marketed in US)</p>

If your device is not on the list or you are unable to determine the device type, please contact your primary care or sleep medicine provider for assistance.

## How to repair or replace your device

If you use one of the above devices, we advise that you continue to use your positive airway pressure device until it is replaced or repaired.

Begin the [registration process](#) to repair or replace your device at no cost. As resolutions become available, Philips will reach out to those who are affected by this recall. If your device is five or more years old, contact your medical provider to receive a new device prescription.

After completing your device registration, turn off the heat and humidity settings, and consider using a filter, if possible. Philips recommends purchasing an inline bacterial filter (SKU: 342777 or RE7715EA, or MPN 342077) through your [durable medical equipment supplier](#). Philips also recommends not using unapproved cleaning methods, such as ozone. Cleaning may be done safely with soap and water followed by air drying.

Once an inline bacterial filter is obtained, read the instructions before use. There should be minimal effects on delivered pressure for most continuous positive airway pressure, automatic positive airway pressure, and bilevel positive airway pressure devices.

## What to do if you are not comfortable with the repair or replacement options or you have questions

If you are uncomfortable with the options for your recalled device or have questions regarding this change, contact your Mayo Clinic primary care team or sleep medicine team.

You can do so in two ways:

### Patient Online Services

You can contact your care team using Patient Online Services, Mayo Clinic's patient portal, on [Mayo Clinic App](#) or the [internet](#).

### Telephone

For primary care providers, visit [mayoclinic.org/appointments](http://mayoclinic.org/appointments), or call using the numbers listed below:

- **Arizona**  
Call 480-301-8240.
- **Florida**  
Call 904-953-1002.
- **Rochester and Mayo Clinic Health System**  
Call 507-284-1101.
- **Mayo Clinic Children's Center (Rochester)**  
Call 855-629-6543.

For sleep medicine specialists in Arizona, Florida or Rochester, call using the numbers listed below:

- **Arizona**  
Call 800-446-2279.
- **Florida**  
Call 904-953-0853.
- **Rochester**  
Call 507-284-2079 for Pulmonary and Critical Care Medicine or 507-266-7456 for the Center for Sleep Medicine.
- **Mayo Clinic Children's Center (Rochester)**  
Call 855-629-6543.

For sleep medicine specialist across Mayo Clinic Health System, call using the numbers listed below:

<b>Minnesota</b>	<b>Wisconsin</b>
<ul style="list-style-type: none"><li>• <b>Albert Lea</b> Call 507-668-2151.</li><li>• <b>Austin</b> Call 507-433-8758.</li><li>• <b>Cannon Falls</b> Call 507-263-6001.</li><li>• <b>Fairmont</b> Call 507-238-8500.</li><li>• <b>Faribault</b> Call 507-333-3351.</li><li>• <b>Mankato</b> Call 507-594-4700.</li><li>• <b>New Prague</b> Call 952-758-9355.</li><li>• <b>Owatonna</b> Call 507-451-1120.</li><li>• <b>St. James</b> Call 507-385-2673.</li></ul>	<ul style="list-style-type: none"><li>• <b>Arcadia</b> Call 608-785-0940.</li><li>• <b>Barron</b> Call 715-537-6747.</li><li>• <b>Bloomer</b> Call 715-568-2000.</li><li>• <b>Eau Claire</b> Call 715-838-1900.</li><li>• <b>La Crosse</b> Call 608-785-0940.</li><li>• <b>Menomonie</b> Call 715-233-7777.</li><li>• <b>Osseo</b> Call 715-597-3121.</li><li>• <b>Prairie du Chien</b> Call 608-785-0940.</li><li>• <b>Sparta</b> Call 608-785-0940.</li><li>• <b>Tomah</b> Call 608-785-0940.</li></ul>

Mayo Clinic remains dedicated to providing the highest-quality care in managing and ensuring the safety of your sleep and respiratory care device. We will continue to monitor the situation and share new information as it becomes available.

Read the [latest news](#) about this recall.

Sincerely,

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Chair, Sleep Medicine Specialty Council, and  
Co-Director, Center for Sleep Medicine  
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