

Vitals

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Clinical initiatives

Efforts to Improve Provider Documentation Efficiency

With the goal of improving quality of life and reducing the risk of burnout for our providers, initiatives are underway to improve CarePATH documentation efficiency. The Epic Provider Efficiency Profile (PEP) is a new tool that identifies an individual user's areas of strength and weakness and properly targets training resources. Regional medical directors and CarePATH certified trainers currently share these reports with providers during on-site meetings and rounding sessions.

Speaking of training resources, the new Thrive program offers the opportunity for providers at all proficiency levels to upgrade their Epic skills. While all providers regularly engage in CME activities to keep their clinical skills updated, many received no formal CarePATH training since their initial onboarding and missed out on enhancements that allow them to document better and faster.

Each small group session consists of a 90-minute demonstration, followed by a 30-minute lab to allow participants to build personalized documentation tools in the Production environment. Five different modules are offered, including:

- Visit Navigator
- Notes
- Orders
- In Basket
- Chart Review

Separate classes are offered for primary care providers and specialists to reflect unique documentation needs of each group. Two CME credits are awarded for each module. Scheduling information for the initial round of Thrive classes is included in the attached flyer.

As another resource for improving provider efficiency, Epic has developed 26 short (one to-two minutes each) videos called, "It's Possible," ranging in topics from Chart Search to Chart Review Filters to In Basket functionality and more. [Click here](#) to play these videos on the HUB, then double click the video that you want to view.